TMI SUPPLIER QUALITY ASSURANCE MANUAL
PROBLEM FOLLOWUP SHEET

SAMPLE

SUPPLIER APPROVALS			
TITLE	QC MGR	MFG MGR	GM
SIGN & DATE			

TMI APPROVALS			
TITLE			
SIGN & DATE			

PART NUMBER	66882 - 03020
PART NAME	PUMP BRACKET ASSEMBLY

RESPONSIBILITY						AFFECTED MODEL		
SUPPLIER		BODY WELD		OTHER		184W		
DESIGN		PLASTIC		QE		142W		
ASSEMBLY		STAMPING						
PAINT		QC	X					

REG DATE	REGISTERED PFS No.	
6/22/01	111X062201-1P	THIS NUMBER CAN BE FOUND ON GROUP LOG

PROBLEM:

DATE IDENTIFIED: 6/15/01

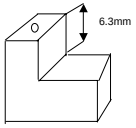
PROBLEM SOURCE : ASSEMBLY AUDIT

RANK

Dimension error on bracket spacer

Drawing = 5 + / - 0.5

Actual = 6.3



CAUSE:

TOOL SETTING INCORRECT

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INCORRECT WORK INSTRUCTION POSTED

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NO WORK INSTRUCTION CONFIRMATION BEFORE POSTING

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NO PROCEDURE FOR WORK INSTRUCTION CONFIRMATION

WHY MADE?

INCORRECT WORK INSTRUCTION

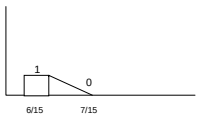
WHY SHIPPED?

INSPECTION FAILURE

SYSTEM RECURRENCE PREVENTION

ITEM	REQ'D		STATUS/COMPLETION
INSP STD REVISION	Y	**N**	/ /
CVIS UPDATE	Y	**N**	/ /
STD WORK UPDATE	**Y**	N	6/22/01
PROC CHANGE	Y	**N**	/ /
MQC REVISION	Y	**N**	/ /
ECR ISSUED	Y	**N**	/ /
ECI ISSUED/REC'D	Y	**N**	/ /
PPC UPDATE	Y	**N**	/ /

DEFECT TREND:



RELATED MASTER SCHEDULE														

COUNTERMEASURE ACTIVITY	RESULT	RESPONSIBILITY	SCHEDULE 6/15	6/22	6/29	7/6	7/13	7/20	7/27	8/3	8/10	8/27	9/4	9/11	9/18	9/25	10/2
TOOLING RESET TO PROPER SETTINGS	❍	QC - Sue Long		●													
WORK INSTRUCTION CORRECTED	❍	QC - Sue Long		●													
PROCEDURE WRITTEN FOR STANDARDIZED WORK INSTRUCTION CONFIRMATION	❍	QC - Sue Long			●												

STATUS KEY

- REGISTERED PROBLEM - TEMP C/M IN HOUSE
- PERMANENT C/M IDENTIFIED BUT NOT IMPLEMENTED
- PERMANENT C/M IMPLEMENTED - MONITORING RESULTS
- PERMANENT C/M CONFIRMED - PROBLEM CLOSED

RESULT/OUTLOOK KEY

- ❍ = MEETS REQUIREMENT
- = MARGINALLY MEETS REQUIREMENT
- X = DOES NOT MEET REQUIREMENT

SCHEDULE ITEM KEY

- = TEMP C/M ACTIVITY PLAN
- = PERMANENT C/M ACTIVITY PLAN
- ♦● = OK RESULTS